

The Art of Appreciation in Leadership Communication

Date: Saturday, 20th Jan 2024

Time: 9:30 AM to 5:00 PM IST

Venue: The Pillazio Hotel, Sector 29, Gurugram



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Relationship Lord Shiva and Lord Vishnu



"परस्पर देवो भव"

Invoke Divine Unto One Another

- Treat Every Person As God and Serve Him, Worship Him
 1. Matru Devo Bhava
 2. Pitru Devo Bhava
 3. Acharya Devo Bhava
 4. Athithi Devo Bhava.

The traditional Matru puja is based on the above verse of the Taittiriya Upanishad which says that ***"May you be the one who worships mother, father, teachers and guests as God"***.

Relationship Between Groom's (Dasrath) and Bride's Father (Janak)



राजा दशरथ जब अपने चारों बेटों की बारात लेकर राजा जनक के द्वार पर पहुँचे तो राजा जनक ने सम्मानपूर्वक बारात का स्वागत किया। तभी दशरथ जी ने आगे बढ़कर जनक जी के चरण छू लिए, चौंकर जनक जी ने दशरथ जी को थाम लिया और कहा महाराज आप बड़े हैं वरपक्षवाले हैं, ये उल्टी गंगा कैसे बहा रहे हैं? इसपर दशरथ जी ने बड़ी सुंदर बात कही, महाराज आप दाता हैं कन्यादान कर रहे हैं, मैं तो याचक हूँ, आपके द्वार कन्या लेने आया हूँ। अब आप ही बताएँ कि दाता और याचक दोनों में कौन बड़ा है। यह सुनकर जनक जी के नेत्रों से अश्रुधारा बह निकली।



Relationship Between Two Service Providers Bhakt Kevat and Prabhu Ram



मागी नाव न केवटु आना। कहइ तुम्हार मरमु
में जाना॥
चरन कमल रज कहुं सबु कहई। मानुष
करनि मूरि कछु अहई॥

Sabri-Rama (Mentoring Relationship)



A mentor is a person who can support, advise and guide you. They typically take the time to get to know you and the challenges you're facing and then use their understanding and personal experience to help you improve.

Relationship between Boss & Subordinate

Hanuman-Rama



Rewarding The Employees' Behavior: Operation Bear Hug in IBM:
Appreciation is the reward

Laws of Relationship

Krishna-Bhisma Pitamaha



Relationship Between Two Friends

Lord Krishna & Sudama (A Model of Servant Leadership)



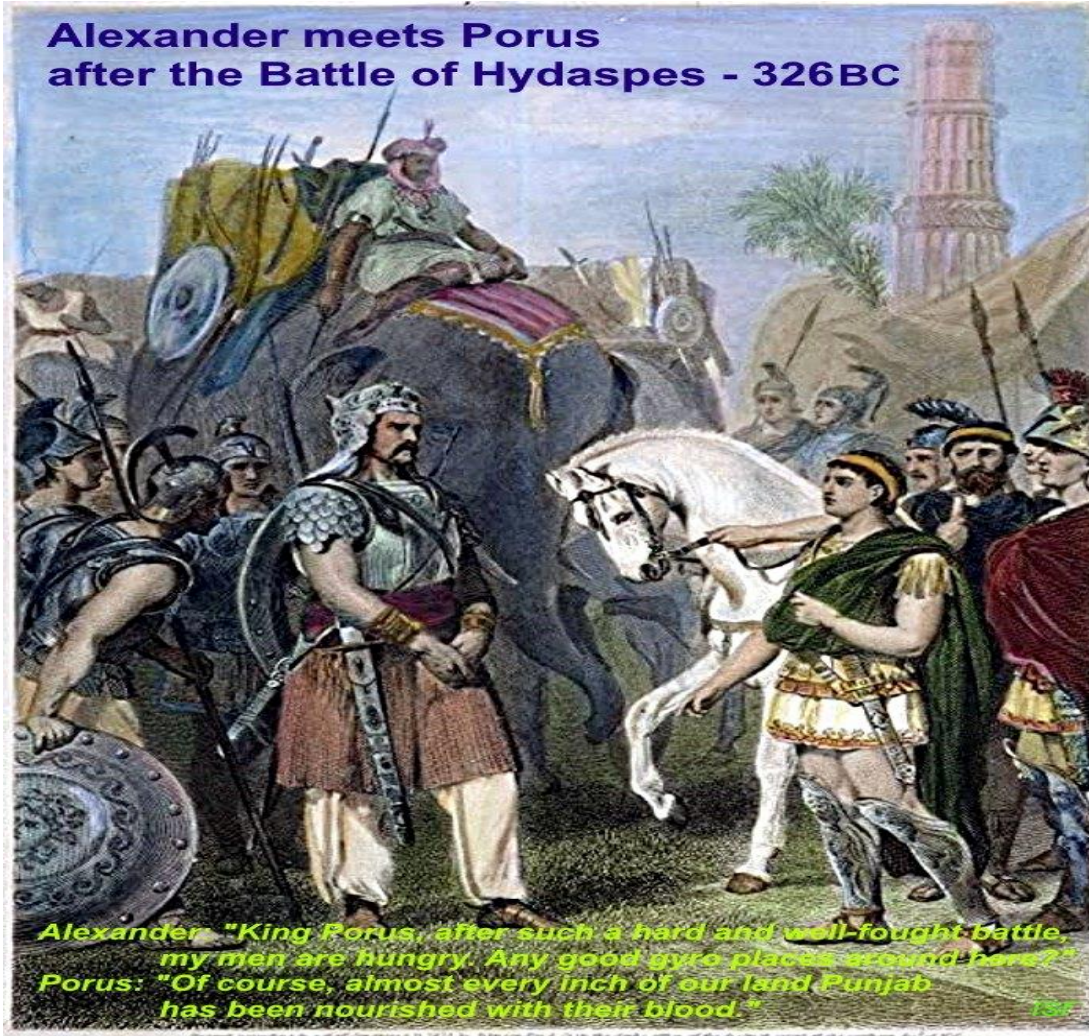
Laws of Interpersonal Relationships

1. Existentialism (Men's search for a meaningful life)
2. Mutual respect, trust, justice, love & care (Health and Happiness)
3. Servant Leadership (Regulating Greed and Ego)
4. Stakeholder Centric (Delivering value with Service Attitude)

Organizational / Social Implications

Relationship in the Battle field

Alexander and Porus



When asked by Alexander how he wished to be treated, Porus replied "Treat me as a king would treat another king". Impressed, Alexander indeed treated him like a king, allowing him to retain his lands.

Relationship in Politics

Atal Vihari Vajpayee & P.V. Narsimha Rao



- Rao could not fulfil his dream during his Prime Ministership. Four years later, he encouraged PM Vajpayee to go for the nuclear tests. When the nuclear tests were carried out, the Americans were taken by total surprise.
- Clinton and his satellites had failed to see how the “two Buddhas”, Rao and Vajpayee, were “smiling”.

The Art of Appreciation: Basis of Relationship

PM Narendra Modi and Ghulam Nabi Azad



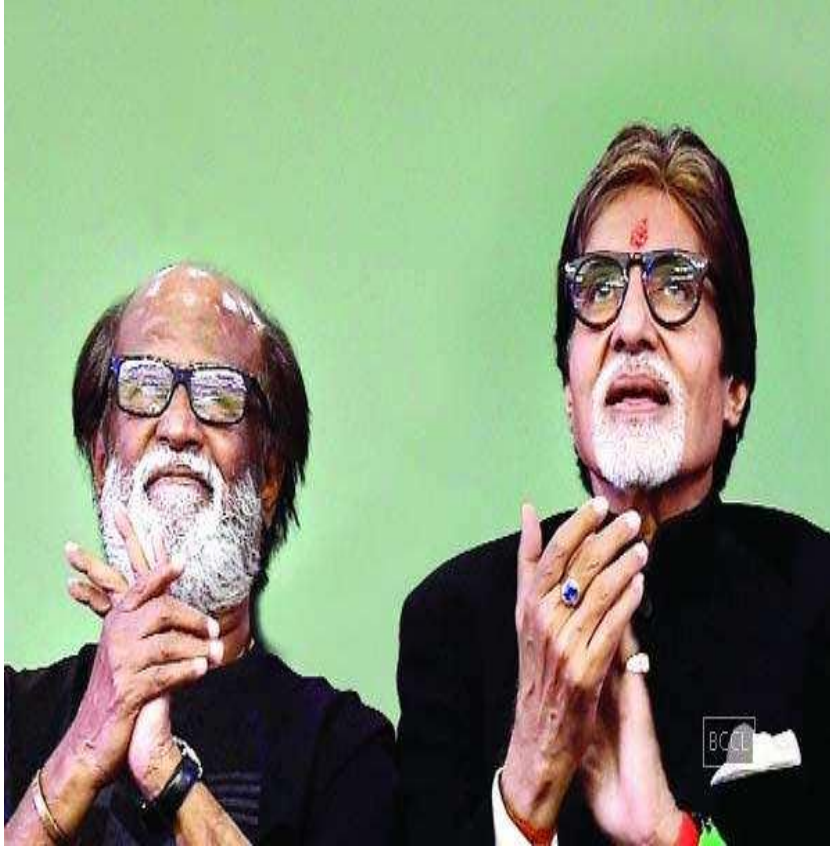
Azad, who had taken over as CM months before the incident, broke down during his phone conversation with Modi, the then chief minister of Gujarat, he said. Azad went beyond his call of duty and dealt with the incident as a family member. An emotional Modi tried to hold back tears and paused a few times while recounting the incident.

Relationship between Value Driven Leaders Narayan Murthy and Ratan Tata (TieCon, Jan 2020)



“It was an honour to be awarded by TIEcon at the hands of a great friend Mr Narayana Murthy”.

Relationship between Two Great Actors Amitabh & Rajni Kant



- महोत्सव (IFFI-2019) के पहले दिन सुपरस्टार रजनीकांत को आइकॉन ऑफ गोल्डन जुबली अवॉर्ड से नवाजा गया। वहीं रजनीकांत ने अमिताभ बचन को दादा साहेब फाल्के पुरस्कार दिया। उद्घाटन समारोह में अमिताभ बचन और रजनीकांत ने एक-दूसरे को अपनी प्रेरणा बताया। रजनीकांत ने अमिताभ के पैर भी छुए।

Relationship in Sports

Roger Federer and Rafael Nadal



"Dear Roger, my friend and rival. I wish this day would have never come. It's a sad day for me personally and for sports around the world. It's been a pleasure but also an honor and privilege to share all these years with you, living so many amazing moments on and off the court," Nadal wrote

Two Great Innovators: Bill Gates and Steve Jobs



Still, in a weird way, the two men clearly respected each other. Appearing on stage together at the 2007 AllThingsD conference, Gates said, "I'd give a lot to have Steve's taste." And Jobs once said, "I admire him for the company he built — it's impressive — and I enjoyed working with him. He's bright and actually has a good sense of humor."

Do you think, these leaders possess following traits?

- (1) Forgiveness (ahimsa) & Forward looking
- (2) Gratitude (be appreciative) & Growth Oriented
- (3) Co-existence (Live and let live)
- (4) Optimism & Opportunity Sensing

Ahimsa (non-violence)

प्रमात्तयोगात् प्राणउपारोपणं हिंसा।

1. Jain scholar Umasvati has defined violence in Tattvartha Sutra in the following words: 'pramattayogat pranauyaparopanam himsa' (Taking life away out of passion is violence). The Jain principle of ahimsa is the highest point of the development of human civilization and culture.
2. At one place it is stated "indriyanam nirodhen ragdweshkshayen cha ahimsaya cha bhutanammrittivaya kalpate" (By controlling sensual desires, renunciation of attachment and enmity and observance of ahimsa, a sanyasi (ascetic) attains liberation (moksha)).
3. Thus, even Vedic and Upanishadic culture emphasizes the observance of ahimsa in our life. In Mahabharata, it is said: "ahimsa sakalo dharmo himsa dharmstthahitah"—(Ahimsa is in itself a complete religion and himsa [violence] is a great sin).

Gratitude – Law of Nature

- Fitzgerald (1998) identified three components of gratitude:
 1. a warm sense of appreciation for somebody or something,
 2. a sense of goodwill toward that person or thing, and
 3. a disposition to act that flows from appreciation and goodwill

From Srimad Bhagavad Gita

तमेव शरणं गच्छ सर्वभावेन भारत ।
तत्प्रसादात्परां शान्तिं स्थानं प्राप्स्यसि शाश्वतम् ॥ 18. 62॥

BG 18.62: Surrender exclusively unto Him with your whole being, O Bharat. By His grace, you will attain perfect peace and the eternal abode.

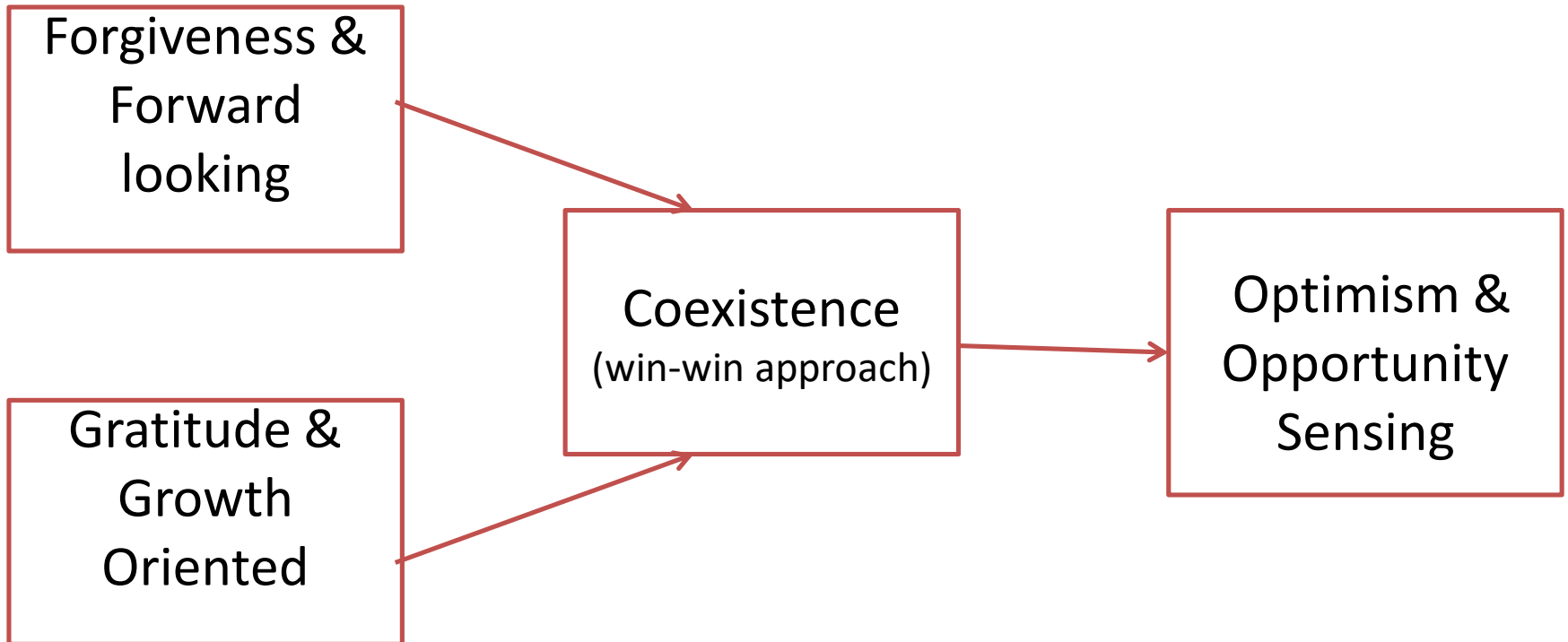
Peaceful Coexistence of All species

Live and Let Live: Natural Interdependencies



परस्परोपग्रहो जीवानाम् संस्कृत भाषा में लिखे गए प्रथम जैन ग्रंथ, तत्त्वार्थ सूत्र का एक श्लोक है [५.२१]। इसका अर्थ होता है : "जीवों के परस्पर में उपकार हैं। सभी जीव एक दूसरे पर आश्रित हैं"

A Model of Spirituality for Healthy Relationships



Optimism is a mental attitude characterized by hope and confidence in success and a positive future (Scott, 2022)